

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 28th day of September 2019
C.G. No: 76/2019-20/Anantapur Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Independent Member

Between

B. Nagarjuna,
3/482,
Beside Kuchin Tailor,
Near police Station,
Tadipatri,
Anantapur -Dist .

Complainant

AND

1. Assistant Executive Engineer/O/Tadipatri-2
2. Deputy Executive Engineer/O/Tadipatri
3. Executive Engineer/O/Gooty

Respondents

ORDER

1. Complainant presented a complaint stating that he is having domestic service connection No.7231304053536 near Police Station, Tadipatri. There are frequent power interruptions in his locality. Though he has informed the local lineman to rectify the power interruptions the same is not resolved. Hence the complaint.
2. Respondent No.1 in his written submission has elucidated that the existing DTR capacity is 100 KVA and a VE make one . The DTR is overloaded during summer season and hence LT fuses are blown up frequently. The under loaded 160 KVA DTR is available in the section and the same has been replaced in place of 100 KVA DTR thereby the power interruptions has been eliminated.

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DESPATCHED

NOTE

30/9

3. During the tele - conversation with the complainant by the Secretary/Forum at 3.00 P.M on 26.09.2019 the complainant has expressed his satisfaction in resolving his grievance.

4. In view of the above the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order.

This order is passed on this, the day of 28th September 2019.

Sd/-
Member (Finance)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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